



# GRAND MOUND PHONET NEWSLETTER

Quarterly Newsletter Published for our Customers

December 2006



From our staff to all of you,  
we want to wish everyone a  
Happy Holiday Season &  
a Prosperous New Year!

We will be closed for  
the Holidays on:

Friday, December 22  
Monday, December 25  
Monday, January 1



**REMINDER:** For your convenience, if you need to make a payment after hours or on weekends, we have a drop box located at our office at 705 Clinton Street on the right-hand side of the front door.

## NEW CUSTOM CALLING FEATURES



New subscriber features that are  
a part of our new CopperCom  
telephone switch:

**Telemarketing Do Not Disturb:** allows subscribers to inform callers that they do not want to receive telemarketing calls. When Telemarketing Do Not Disturb service is active on a subscriber line, calls terminating to the line receive an announcement stating that the line does not accept calls from Telemarketers and the caller must press 1 to be connected. Call our office to have this free service activated.

**Toll Restriction with PIN Override:** Toll Restriction with PIN Override is an advanced version of the basic Toll Restriction service, which enable subscribers to override toll restriction on a per call basis. The subscriber can override call restriction on a subscriber-originated toll call by dialing the feature access code \*13, followed by a Personal Identification Number (PIN), followed by a destination number. Call our office to have this free service activated.

**Single Party Revertive (SPR):** This feature enables a subscriber using a single line to call an extension from another extension. Once activated to use this feature the subscriber dials their own telephone number from one of the telephone extensions. The subscriber then waits for the announcements and hangs up. All extensions ring with a distinctive ring. When the ringing stops (indicating that someone has picked up one of the other extensions), the subscriber picks up their extension. The extensions are now connected. Call our office to have this free service activated.

**Cancel Call Waiting** is now part of the Call Waiting package. If a person has the Call Waiting feature, they will automatically have Cancel Call Waiting (\*70) included on their phone service.

**611:** Dial 611 to call our office from your home (landline) phone for customer service or repair service.

**811:** Dial 811 for *Iowa One Call* to have the underground facilities located and marked.

For further information on these new features, please call our business office at  
611 or 847-3000.



# Iowa Low-Income Telephone Assistance Programs

Low-income telephone assistance is available to qualifying low-income lowans as part of two federal support programs. These programs, "Lifeline Assistance" and "Link-Up," are available through Grand Mound Cooperative Telephone Association.

- "Lifeline" is a plan that assists qualified low-income lowans by providing a monthly credit on their telephone bill in an amount of \$8.25.
- "Link-Up" is an assistance plan that helps qualified low-income lowans pay for the installation of basic telephone service by reducing connection charges by 50 percent, or \$30, whichever is less.

Another feature of the Lifeline program enables qualified applicants to avoid paying a service deposit if they voluntarily agree to have long distance calling blocked from their telephone.

lowans who participate in one or more of the following programs are eligible for telephone assistance: Medicaid; Food Stamps; Supplemental Security Income (SSI); Federal Public Housing Assistance, Low-Income Home Energy Assistance Program (LIHEAP), Temporary Assistance to Needy Families Program (TANF) or the National School Lunch Program (NSL).

To apply for either or both of these low-income telephone assistance plans, applicants should submit an application to Grand Mound Cooperative Telephone Association. Application forms can be obtained from Grand Mound Cooperative Telephone Association at 705 Clinton Street, Grand Mound, IA or at the Iowa East Central T.R.A.I.N. office at 1415B 11<sup>th</sup> Street, DeWitt, IA. This application is also available on the Iowa Utilities Board website at [www.state.ia.us/iub](http://www.state.ia.us/iub). Individuals simply self certify that they are eligible for assistance. No other certification is required. Eligible lowans are encouraged to submit their application.

## NEW DIRECTORY LISTINGS AND UPDATES

**-C-**  
Choice Plumbing, Heating & A/C  
2146 225 St Calamus.....847-1400

**-G-**  
Griebel, Jeffrey  
2146 225 St Calamus.....847-1400

**-L-**  
Lucas, Shawn  
3050 190 Ave Calamus.....847-1288

**-S-**  
Smith, Michael  
405 Clinton St Grand Mound.....847-1055

## Winners from the i wireless open house cookout on October 6<sup>th</sup>:

Free Cell Phone & 3 months of Free Service: Rhea Hasenmiller

Sweatshirt: Marv Flammang

T-Shirts: Helen Mosier  
Darrell Warren  
Jeff Griebel

Tote Bags: Regina Hahn

Hats: Rita Ahlers  
Elmer Hasenmiller  
Brent Blake



Published quarterly for customers of

**Grand Mound Coop. Telephone Assn. and Grand Mound Communications Co.**

providing local telephone service for the Grand Mound area, PCS Wireless, Voice Mail, Paging Services, travel calling cards, data and fax services, CATV, Internet, and DSL.

**(563) 847-3000**

705 Clinton Street  
P.O. Box 316  
Grand Mound, IA 52751

### Email

[grmd@gmcta.coop](mailto:grmd@gmcta.coop)

### Websites

[www.gmcta.coop](http://www.gmcta.coop)  
[www.gmtel.net](http://www.gmtel.net)

### Business Office Hours

Monday to Friday  
8 a.m. to 4 p.m.

**General Manager**  
Mark Harvey

**Office Manager**  
Terri Bumann

**Office Assistant**  
Dee Dee Banowetz

**Communications Technician**  
Chris Beuthien

**Board of Directors**  
Dennis Campbell  
Joe Dierickx  
Roger Green  
Rick Mineck  
Ruth Schroeder  
Harry Slaymaker  
Wayne Whitman

