



# GRAND MOUND PHONET NEWSLETTER

Quarterly Newsletter Published for our Customers

December 2007



From our staff to all of you,  
we want to wish everyone a  
Happy Holiday Season &  
a Prosperous New Year!

.....  
We will be closed for the Holidays on:

Monday, December 24  
Tuesday, December 25  
Tuesday, January 1  
.....

## WIRELESS INTERNET CUSTOMER REFERRALS

**WANT TO LOWER YOUR MONTHLY  
WIRELESS HIGH SPEED INTERNET BILL???**

After you're a Wireless High Speed Internet customer of Grand Mound Communications Company, all you need to do is refer a new Wireless High Speed Internet customer to us.

Once the new customer's (your referral) Wireless High Speed Internet service has been installed, we will then credit your account \$20.00 for each new referral you give us. There is no limit on the number of referrals.

Just have your referral mention your name when they sign up with us.



**REMINDER:** For your convenience, if you need to make a payment after hours or on weekends, we have a drop box located at our office at 705 Clinton Street on the right-hand side of the front door.



**Grand Mound Communications  
is now offering Wireless High Speed Internet  
in the area designated on the map to the left!  
Call today – 563-847-3000 – for  
site qualifications & Holiday specials.**

**Grand Mound Communications Company**

705 Clinton St., Grand Mound • (563) 847-3000  
"Making Internet affordable and easy!"

### New Privacy Rules for Telephone Customers

Effective in December, the Federal Communications Commission (FCC) will implement new rules to protect the privacy of information contained in your telephone account.

The new rules allow GMCTA to discuss account information only with the person(s) listed on the account. The rules require that we ask for photo identification before discussing account details when a customer visits our office. When calling the office to discuss your account, we will be required to call you back at the landline number we have on account or mail you the information.

Although we have always treated account information with confidential-

ity, we need your help in making the implementation of these new rules smooth.

Last month we sent you a letter asking you to provide additional contacts to your account if necessary. If you have not returned this letter, please do so as soon as possible. If your account is only listed in your name, you might want to consider adding another name, if appropriate, such as a spouse or children.

If you have a parent or are an individual that relies on someone else to discuss account changes, payments or anything else with our company, you will need to have this person's name added to the account.

If you have questions or would like another copy of the letter or forms to fill out, please feel free to contact our office at 847-3000.

## Why do you keep getting e-mail messages from people and companies you have never heard of?

Similar to traditional mail, sometimes (okay - many times) you get mail you didn't request (aka SPAM). More than likely, you received the "spam" as a result of one of two things:

1) You may have submitted your e-mail address to a website from which you were requesting more information. When you clicked the "I AGREE" button without really reading the multiple pages of privacy disclaimers, you may have given that particular website permission to sell your e-mail address to third parties.

2) Your e-mail address may have been harvested with millions of others from forwarded e-mail messages. Have you ever received an e-mail message addressed to you and dozens of other people? If that message gets into the wrong hands, your address, along with the others, could be added to a list of e-mail addresses that is then sold to marketers. This is why we recommend using the "bcc:" feature when sending your e-mail message to multiple addresses.

### **Sending/Forwarding Emails To Several Email Addresses:**

There are times that you may wish to send an email to several people but do not wish to expose all email addresses to all recipients. Some folks feel that their email address is as sacred as their phone number.

If you are going to send out or forward emails to a mailing list or even just a few people, you should make sure you hide the email addresses from everyone on the list by using the Blind Carbon Copy (Bcc:) field. When composing/forwarding a new message, click **View** from the toolbar and select either **All Headers** or **Bcc: Field** from the menu, depending on which email program you are using. Now simply list your recipients' addresses in the Bcc: field and yours in the To: field.

Also, when forwarding email messages to other recipients, clean up the message being forwarded by highlighting and deleting all of the extra names and email addresses on it. This protects the identity of your recipients and protects spammers from getting everyone else's email addresses.



Published quarterly for customers of

**Grand Mound Coop.  
Telephone Assn.  
and  
Grand Mound  
Communications Co.**

providing local telephone service for the Grand Mound area, PCS Wireless, Voice Mail, Paging Services, travel calling cards, data and fax services, CATV, Internet, DSL and Wireless Internet.

**(563) 847-3000**

705 Clinton Street  
P.O. Box 316  
Grand Mound, IA 52751

[grmd@gmcta.coop](mailto:grmd@gmcta.coop)

#### **Business Office Hours**

Monday to Friday  
8 a.m. to 4 p.m.

**General Manager**  
Don Robertson

**Office Manager**  
Terri Bumann

**Office Assistant**  
Dee Dee Banowetz

**Combination  
Technician**  
Chris Beuthien

**Board of Directors**  
Dennis Campbell  
Joe Dierickx  
Roger Green  
Rick Mineck  
Ruth Schroeder  
Harry Slaymaker  
Wayne Whitman



### **NEW DIRECTORY LISTINGS AND UPDATES**

#### **-B-**

Becraft Automotive  
720 Clinton St Grand Mound.....847-9499

#### **-C-**

Cherokee's Bar & Grill  
509 Smith St Grand Mound.....847-9540

Choate, Mark & Angelette  
2568 255 St DeWitt.....847-2625

Choice Plumbing, Heating & A/C  
PO Box 177 Calamus.....847-1400

#### **-L-**

Laures, James & Susan  
2515 255 St DeWitt.....847-1398

#### **-N-**

Nancy's Upholstery  
614 Clinton St Grand Mound.....847-7467

### **Your Registration Will Not Expire.**

The Federal Trade Commission will not drop any telephone numbers from the **National Do Not Call Registry** based on a five-year expiration period pending final Congressional or agency action on whether to make registration permanent. Read more about it at <http://www.ftc.gov/opa/2007/10/dnctestimony.shtm>.

Oct. 23, 2007

### **HOLIDAY EXPO WINNER**

The lucky winner of our \$25.00 door prize drawing during the DeWitt Chamber of Commerce Holiday Expo held on Sunday, November 11<sup>th</sup> was **Deb Petersen** from DeWitt.