GRAND MOUND COOPERATIVE TEL
Connecting You To The World

705 Clinton Street • P.O. Box 316
Grand Mound, Iowa 52751
(563) 847-3000 • Fax (563) 847-3001
Email: grmd@gmcta.coop
Website: www.gmtel.net

Grand Mound Residential Telecommunications Services

(CHECK ALL THAT APPLY)

INDIVIDUAL SERVICE RATES:

☐ TELEPHONE $22.50

Includes: Dial tone
Local Number Portability
Calling Features: Call Waiting, Call Forwarding & 3-Way Calling
Extended Area Service (Includes Calamus, Charlotte, Delmar, DeWitt, Low Moor and Welton)

☐ ELS (Emergency Line Service) TELEPHONE $22.00

No Calling Features, No Long Distance, Limited Local Calling & Can Receive Calls.

☐ IPTV DIGITAL VIDEO	Video Only[1]	Video with Phone[2]	Video with Phone & Internet
☐ Light Package	N/A	$ 44.95	$34.95
☐ Basic Package	$140.95	$100.95	$90.95
☐ Extended Basic Pkg.	$148.95	$108.95	$98.95

☐ STB (Set Top Box) (Need 1 for each TV)

Qty. _____Whole Home DVR capability $9.95

Qty. _____Standard Set Top Box (fill in total quantity)
(First box included at no additional fee, each additional STB $4.95/month)

[1]Includes $50 data surcharge for non-telephone and non-Internet users.
[2]Includes $10 data surcharge for non-Internet users.

☐ INTERNET

	Data Only	Voice-Data
☐ 3 Meg	$ 86.95	$39.95
☐ 10 Meg	$ 96.95	$49.95
☐ 20 Meg	$111.95	$64.95
☐ 50 Meg	$126.95	$79.95

(Speeds are best effort and upload & download speeds are the same where available.)

MEMBERS BUNDLED SERVICE RATES: (Video requires FTTH service.)

☐ DOUBLE PLAY	Telephone & 50 Meg Internet *(Save over $31)*	$ 70.95
☐ TRIPLE PLAY	Telephone, 50 Meg Internet, Basic Video Pkg. & Caller ID *(Save over $35)*	$160.95
☐ TRIPLE PLAY PLUS	Telephone, 50 Meg Internet, Extended Basic Video Pkg., Caller ID and Inside Wire Maintenance for Phone, Internet & Video *(Save over $42)*	$170.95

(Pricing on all of the above does not include long distance, taxes, fees or surcharges.)

_____
(Telephone Number)

Residential Application For Service

Today's Date:_____Service Request Date:_____

Applicant's Name:_____

Social Security Number:_____Date Of Birth:_____

Co-Applicant's Name:_____

Social Security Number:_____Date Of Birth:_____

E911 Address:_____

Billing Address (If Different):_____

Home Telephone Number:_____Cell/Work Number:_____

Applicant's Employer:_____Work Phone #_____

Co-Applicant's Employer:_____Work Phone #_____

Internet Username:_____Password*:_____

Alternate Email Address:_____

*Password Requirements: minimum 8 characters, cannot contain Username, no periods "." and no common words.

GMCT TERMS AND CONDITIONS

1. By signing this registration form, you (user/customer) agree to the following terms and conditions of the service described on this page.
2. These services are provided by Grand Mound Cooperative Telephone (GMCT), 705 Clinton St., Grand Mound, IA.
3. Telephone technical support is available upon activation of your account.
4. If your GMTel.net account is discontinued for any reason, GMCT assumes no responsibility for recovery of your data.
5. GMCT makes no express or implied warranty of any kind. There is no express or implied warranty of merchantability or fitness for a particular purpose for the services to be provided by GMCT. GMCT makes no attempt to verify accurate receipt of any message and is not responsible for any loss of data resulting from delays, nondeliveries, incorrect deliveries or service interruptions, including those caused by the negligence, errors, or omissions of GMTel.net, nor for consequential damages regardless of their cause.
6. Customer agrees to comply with the terms governing use of the GMTel.net network, as set forth in GMTel.net's "Acceptable Use Policy", as they may change from time to time. Any changes to the terms governing use of the GMTel.net network will be posted as warranted on the GMTel.net website.
7. This agreement shall be governed by and construed in accordance with the laws of the state of Iowa applicable to contracts to be performed entirely within the state.
8. By accessing and using the GMTel.net network, user is consenting to system monitoring for law enforcement and other purposes. Unauthorized use of, or access to, this computer system may subject users to criminal prosecution and penalties. User agrees to indemnify GMCT against liability for any and all use of user's account.
9. Internet connections may not be resold or otherwise provided to third parties that are not a part of this Agreement.

SPECIAL NOTES

- All connection speeds listed are maximum. Users may experience connection speeds less than noted.
- GMCT connections are not be used to host Web, FTP, DNS, SMTP, POP3 or other email servers.
- Certain restrictions may apply due to distance limitations.
- Additional installation fees may apply for work outside of a standard installation.

PLEASE READ THE FOLLOWING IMPORTANT INFORMATION BEFORE SIGNING:

In making this application, we/I agree to the rules and regulations of the Grand Mound Cooperative Telephone Association as set forth in the Exchange Tariff filed with the Iowa Utilities Board and Federal Communications Commission, as amended or changed from time to time.

We/I agree to become a member of the Association if signing up for telephone, video or Internet services. Our/my membership in the Association is subject to paying our/my telephone, video or Internet services bills. Ownership of the membership in the Association will be issued by the Association to the applicant and co-applicant, if the co-applicant's name is listed above. Transfer of membership is governed by the Association's rules, but upon the death of the owner or co-owner, membership will automatically be transferred to the survivor thereof and subject to a deduction for unpaid services.

We/I agree to these terms and conditions and rules of the Association, and each of us agrees to pay in full all telephone, video or Internet services bills upon receipt each month in which it is billed. If only the applicant or co-applicant signs below, I represent to you that I am the agent for the other applicant with authority to so act.

_____ _____
Applicant's Printed Name Co-Applicant's Printed Name

_____ _____
Applicant's Signature Co-Applicant's Signature

_____ _____
Date Date

LONG DISTANCE CARRIERS

FCC Regulations now require you to select a long distance carrier to provide your 1+ dialed long distance service for calls outside your local telephone company calling region. Please choose one of the following INTERLATA and one INTRALATA equal access options for your long distance company. ***PLEASE NOTE: BY SIGNING THIS APPLICATION FOR SERVICE, YOU ARE RESPONSIBLE FOR ANY AND ALL LONG DISTANCE CHARGES ON YOUR PHONE LINE.***

LONG DISTANCE CARRIER	CIC	INTER	INTRA	CUSTOMER SERVICE
Coast International Inc.	0063	_____	_____	1 913 859 9000
Broadwing Telecommunications	0071	_____	_____	1 800 342 9287
Americatel	0123	_____	_____	1 800 050 1123
Global Crossing North American Networks Inc.	0211	_____	_____	1 800 466 4600
MCI Communications (Sub. of Verizon Business)	0222	_____	_____	1 800 444 2222 Res. 1 800 444 3333 Bus.
Primus Telecommunications	0223	_____	_____	1 800 877 4687
UCN Inc.	0244	_____	_____	1 800 538 0920
Onvoy Inc.	0264	_____	_____	1 800 933 1224
Iowa Communications Network - ICN	0283	_____	_____	1 877 426 4692 1 515 323 4650
Amerivision Communication	0284	_____	_____	1 800 800 7550
AT&T	0288	_____	_____	1 800 222 0300 Res. 1 800 222 0400 Bus.
Consolidated Communications Ent. Services Inc.	0354	_____	_____	1 800 500 5885
Broadwing Telecommunications	0401	_____	_____	1 800 342 9287
CenturyLink Communications LLC	0432	_____	_____	1 866 642 0444
Global Crossing	0444	_____	_____	1 800 655 0000
Telco Communications Group	0457	_____	_____	1 800 087 1999
Independent Network Services	0460	_____	_____	1 800 388 4542
American Tel Group Inc.	0470	_____	_____	1 800 828 2317
Birch Telecom Inc.	0475	_____	_____	1 888 772 4724
Centurytel Telecommunications Inc.	0505	_____	_____	1 800 658 9028
CenturyLink Communications LLC	0550	_____	_____	1 800 244 1111
MCI Communications (Sub. of Verizon Business)	0555	_____	_____	1 800 937 6000
Global Xing Bandwidth	0569	_____	_____	1 800 669 9023
Incomnet Communications Corp.	0603	_____	_____	1 949 251 8000
Winstar Communications	0621	_____	_____	1 248 539 7877
Winstar	0643	_____	_____	1 248 539 7877
Working Assets	0649	_____	_____	1 800 788 0898
Oncor Communications	0658	_____	_____	1 800 825 5533
McLeod USA	0725	_____	_____	1 800 500 8000
AT&T – 732 Traffic	0732	_____	_____	1 800 222 0300
Excel Telecommunications	0752	_____	_____	1 972 437 9021
Matrix Telecom	0780	_____	_____	1 800 282 0242

LONG DISTANCE CARRIER	CIC	INTER	INTRA	CUSTOMER SERVICE
CapRock Telemanagement	0795	_____	_____	1 800 687 1600
Winstar Communications	0810	_____	_____	1 248 539 7877
PNG Telecoms. Inc. DBA PowerNet Global Com.	0813	_____	_____	1 800 945 3344
MCI Communications (Sub. of Verizon Business)	0832	_____	_____	1 800 937 6000
MCI Communications (Sub. of Verizon Business)	0888	_____	_____	1 800 937 6000
Windstream Norlight Inc.	0912	_____	_____	1 800 297 3788
McLeod*USA	0937	_____	_____	1 800 500 8000
QCC Inc.	0942	_____	_____	1 888 703 1700
Broadwing Communications	0948	_____	_____	1 800 301 0219 1 800 657 4444
Zone Telecom Inc.	1511	_____	_____	1 886 333 9663
Zone Telecom Inc.	5014	_____	_____	1 886 333 9663
Midlandsnet, LLC	5028	_____	_____	1 712 786 1181
CenturyLink Communications LLC	5046	_____	_____	1 318 340 5343
Wiltel Communications LLC	5102	_____	_____	1 888 465 9516
Bell Atlantic Corp	5110	_____	_____	1 877 527 5202
Alltel Communciations Inc.	5253	_____	_____	1 888 925 5835
FMTC LD Inc.	5259	_____	_____	1-515-749-2531
Grand Mound Tel. Long Distance 5A Plan	5314	_____	_____	1 888 732 1378
Grand Mound Tel. Long Distance 5B Plan	5462	_____	_____	1 888 732 1378
Group Long Distance Inc.	5453	_____	_____	1 800 728 3288
Verizon Select Services	5483	_____	_____	1 800 483 1600
RSL Com USA Inc.	5672	_____	_____	1 800 447 2111
SBC Long Distance	5792	_____	_____	1 800 660 3000
Grand Mound Tel. Long Distance State Plan	5817	_____	_____	1 888 732 1378
Grand Mound Tel. Long Distance National Plan	5817	_____	_____	1 888 732 1378
Lightyear Network Solutions LLC	5957	_____	_____	1 800 393 7300
ACN Communications SVC	6112	_____	_____	1 806 722 2222
Level 3 Communications LLC	6330	_____	_____	1 877 453 8353
Trans National Comm.	6398	_____	_____	1 888 882 4030
Wilsave Inc.	6678	_____	_____	1 800 728 3288
Verizon Select Services Inc.	6721	_____	_____	1 800 483 3737
Verizon Long Distance	6963	_____	_____	1 800 483 1600
Peerless Network of Illinois LLC	7771	_____	_____	1 800 483 3737 1 312 506 0933
False Carrier for No Long Distance	9999	_____	_____	

- It is you, the customer's, responsibility to contact the Interexchange Carrier in question to establish, change or remove your individual account.

RESTRICTIONS

********The following services are areas that are subject to potential fraud********

Please choose carefully, as you will be responsible for any charges that appear on your bill.
(There is no monthly fee for these restriction services.)

- ☐ 900/976 Number Blocking
- ☐ International Call Blocking
- ☐ Collect Call Blocking
- ☐ Third Number Billing Block

_____ _____
APPLICANT'S SIGNATURE CO-APPLICANT'S SIGNATURE

DIRECTORY LISTING

☐ Listed Number ☐ Unlisted/Nonpublished Number ($.50/month)

Directory Listing_____

☐ Additional Listing ($.50/month)

Additional Listing Name_____

CUSTOM CALLING FEATURES (See attached blue sheet for feature descriptions.)

_____	Call Waiting/Cancel Call Waiting	Free
_____	Call Forwarding Basic	Free
_____	3-Way Calling	Free
_____	Telemarketing Do Not Disturb	Free
_____	Single Party Revertive	Free
_____	Toll Restriction with/PIN Override	Free
_____	Caller ID Blocking	Free
_____	Caller ID Number	$3.00/mo.
_____	Caller ID w/Name & Number	$3.50/mo.
_____	Caller ID/Call Waiting	$1.50/mo.
_____	Speed Calling 8	$1.75/mo.
_____	Speed Calling 30	$3.50/mo.
_____	Automatic Call Back	$1.00/mo.
_____	Automatic Recall	$1.00/mo.
_____	Automatic Call Back & Recall	$1.50/mo.
_____	Selective Call Acceptance	$1.00/mo.
_____	Selective Call Forward	$1.00/mo.
_____	Selective Call Rejection	$1.00/mo.
_____	Selective Distinctive Ring/Call Waiting	$1.00/mo.
_____	Anonymous Call Rejection	$1.00/mo.
_____	Call Forwarding Busy	$1.75/mo.
_____	Call Forwarding Don't Answer	$1.75/mo.
_____	Voice Mail-Master Plan 30	$5.95/mo.
_____	Night Service	$7.00/mo.

INSIDE WIRE MAINTENANCE PLANS

- ☐ $3.00/month for maintenance of the inside telephone wiring in your house.
- ☐ $3.00/month for maintenance of the inside Internet wiring in your house.
- ☐ $3.00/month for maintenance of the inside video wiring in your house.
- ☐ $4.50/month for maintenance of the inside telephone, Internet and video wiring in your house.

IMPORTANT NOTICE

Many telephone customers have had their telephone service provider changed without their consent. This practice is known as "slamming". In order to better serve you and keep you from getting your service changed without your authorization, we now provide a free service for our customers who would like to have more control over their telephone service. This free service is called a **preferred carrier freeze**. A preferred carrier freeze prevents a change in a subscriber's service without the consent of the subscriber. The preferred carrier freeze can be placed on your intraLATA (Eastern Iowa region) and/or interLATA (National & International) telecommunications carriers. **If you wish to place a preferred carrier freeze (PIC freeze) on your telephone service, please fill out the form below and return to the Grand Mound Cooperative Telephone office.**

Once the preferred carrier freeze is in place, the freeze can only be lifted by you either through written or oral authorization. The authorization required for the lifting of the preferred carrier freeze is in addition to the regular verification process required to change to a different long distance service. The written authorization must be signed and state your intent to lift a preferred carrier freeze. It should also include your billing name and address and each telephone number to be affected. If you have a freeze on more than one service (intraLATA, interLATA), please also state which of the services are to be affected. The oral authorization can be initiated by the customer or can be a three-way conference call with you, the carrier to which you wish to switch, and one of our service representatives.

Request for Preferred Carrier Freeze (PIC Freeze)

Subscriber's Billing Name _____

Address _____

Telephone Number(s) To Be Covered By Freeze _____

I would like to place a preferred carrier freeze on the following services and telephone number(s):

Please mark the service that you would like to have frozen with respect to each one of your telephone number(s).

Telephone Number(s) _____

- ☐ Long Distance – IntraLATA (Eastern Iowa Region)
- ☐ Long Distance – InterLATA (National & International)

Signature: _____

Print: _____

Date: _____